

LGBTTQI Home Care Access Project

A three-year research initiative: 2011-2014



In this issue:

Calling all home care service providers!

We're looking for personal support workers, nurses, social workers, dietitians, occupational therapists, physiotherapists, physicians, speech language pathologists, case managers/care coordinators, and any other kind of provider who delivers care in the home. We want to hear from you on such topics as whether or not you've had interactions with LGBTTQI clients, your access to education on diversity and LGBTTQI-specific content, and other related things as part of our web-based survey. If you're a home care service provider, keep reading to find out how you can participate!

Visit our website!

We update our website regularly with new research opportunities. We also have all of our newsletters posted there, so please check us out!

<http://www.yorku.ca/lgbthome>

About this project

The LGBTTQI Home Care Access Project is an Ontario-based research collaboration between Andrea Daley and Judy MacDonnell from York University in Toronto, with co-investigators/community partners Rainbow Health Ontario and Toronto Central Community Care Access Centre. Our team also includes researchers from McGill, McMaster, and California State universities. The project is funded by the Canadian Institutes of Health Research.

Lesbian, gay, bisexual, trans, two-spirit, queer, and intersex (LGBTTQI) communities experience unique barriers to receiving good quality health care services. However, we know little about how these communities experience home care services specifically, as well as service providers' experiences working with LGBTTQI clients. With this research we hope to increase what we know about LGBTTQI peoples' access to home care services, with the long-term goal of improving home care for these communities.

CALL FOR PARTICIPANTS!

We're looking for home care service providers to complete a web-based survey

The LGBTTQI Home Care Access Project is seeking 300 home care service providers from across Ontario to complete a 40 minute web-based survey. We're especially interested in the experiences of personal support workers, nurses, social workers, dietitians, occupational therapists, physiotherapists, physicians, speech language pathologists, case managers/care coordinators, and any other provider who delivers health or social services in the home. The survey asks home care providers about their access to diversity and education specifically on LGBTTQI people, training needs, and their overall experiences (but none required!) working with members of LGBTTQI communities.

Through an anonymous web-based survey we have begun exploring the experiences of home care service providers (any kind of health or social service delivered in the home) who are 18 years or older and live in Ontario. We offer a \$20 honorarium to participants for completing the survey.

For more information, visit our website:

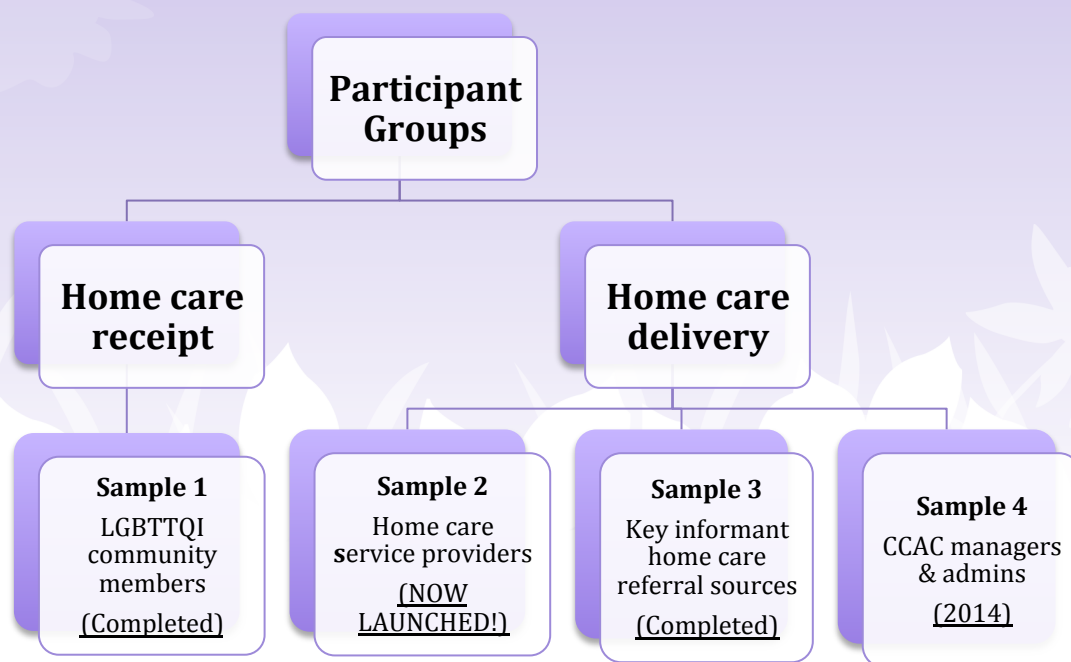
<http://yorku.ca/lgbthome> or email us: lgbthome@yorku.ca

To access the web-based survey, go to:

<http://yorku.ca/lgbthome/serviceprovidersurvey>

To request a paper survey: Contact us by email (lgbthome@yorku.ca) or phone (647-236-1100)

Where are we at with this project?



We're right in the thick of things. We've completed our survey and interviews with LGBTTQI home care service users (sample 1 in diagram). We've also spoken with key informant referral sources, or social or health service providers who have had experience referring LGBTTQI people to home care (sample 3). Now, we're focusing on the experiences of home care service providers who may provide in-home care to LGBTTQI communities (sample 2). And finally, at the end of the project (anticipated: 2014) we'll be speaking with CCAC managers about our findings and how to make the most impact in the home care sector.

To receive email updates on the project, visit our website!

Visit us online: <http://yorku.ca/lgbthome>

Like us on Facebook: <http://facebook.com/lgbthomecare>

For more information, contact us:

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